

# HOSTED VOICE

2000 POOLED MINUTES PER USER PLUS MICOLLAB SMARTPHONE APPLICATION FREE

## WHAT IS HOSTED VOICE?

Hosted Voice over Internet Protocol (VoIP) is a cloud based telephone system which sends voice traffic over the internet. It enables businesses to seamlessly communicate and collaborate, it's easy to set up and there's little to no maintenance required.

N.B. By 2025, BT will switch off ISDN circuits to focus on bringing high speed internet to their national network. It means that businesses using old telephone lines will need to replace them with new internet based telephone lines.

CUSTOMERS CAN

**SAVE UP TO**

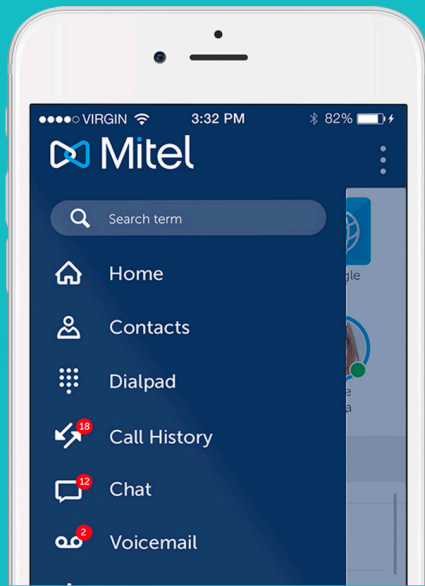
**45%**

USING IP VOICE  
INSTEAD OF  
TRADITIONAL  
PHONE LINES

## HOSTED VOICE WITH GIACOM

- 2000 MINUTES PER USER (National & mobile)
- MINUTES POOLED OVER THE WHOLE DEPLOYMENT
- FREE MICOLLAB SMARTPHONE APPLICATION
- FAST MIGRATION FROM EXISTING DEPLOYMENTS
- LOW 5 SEAT MINIMUM
- LATEST MITEL HARDWARE AVAILABLE

# FREE MICOLLAB SMARTPHONE APP



The smartphone is a mere decade old, and with each passing year has become more and more integral to people's lives.

Faster connectivity speeds and processing power plus clever applications, transactional capabilities and artificial intelligence make the smartphone fundamental to the 'mobile workforce' that is emerging across the world today.

Instead of the workforce being tied to desks, smartphones are allowing businesses to work 'smarter' as more and more business based apps are released. MiCollab is one of these apps; free with Hosted Voice it allows connection, communication and collaboration across multiple environments.

## BENEFITS OF MICOLLAB WITH HOSTED VOICE MOBILITY

MiCollab's mobile first design enables an in-office experience for all mobile workers, remote teleworkers and business travellers, using the device of their choice – be it a smartphone, tablet or PC.



### BUSINESS COMMUNICATION ON THE MOVE

Installed on supported iOS, Android, BlackBerry and Windows Phone devices the MiCollab Client enables everyone in your organisation to access real-time communication capabilities.



### A SINGLE EXPERIENCE, ACROSS MULTIPLE DEVICES

Stop a conversation on one device and pick it up on another. It's that simple.



### INCREASED PRODUCTIVITY

Employees spend less time trying to connect and more time communicating with a unified solution.



### WEB PORTAL

Access key unified communications from remote locations using any computer or web-enabled mobile device.



### NEVER MISS AN IMPORTANT CALL

Receive calls to your business number on multiple devices at one time, ensuring you never miss an important call.



### PRESENCE

Know if people you want to contact are on the phone, away from their desk or available for a call.

## **BENEFITS FOR RESELLERS:**

### **EASY BILLING**

No complicated commission structures, just one monthly bill for all your clients.

### **EASY SETUP**

With little to no maintenance required, it's easy to set up, easy to scale, and simple to deploy.

### **EARN MORE MONEY**

Increase your revenue and build maximum profit with cost-effective cloud based phone systems.

### **COMPETITIVE EDGE**

The fastest time to market with 10-day deployment times for a new environment, compared to the 30-day industry norm. For a multi-tenant environment, deployment times are almost instant.

### **SIMPLE ONLINE MANAGEMENT PORTAL**

Featuring a simple flow chart menu designer, the online management portal makes adding users easy with a drag and drop business model.

## **BENEFITS FOR END USERS:**

### **REDUCED COSTS**

Clients save 45% on average by adopting IP Voice instead of traditional phone lines.

### **SOFTWARE ASSURANCE**

Constant access to the latest automatic software updates to protect them from telephony toll fraud.

### **DISASTER RECOVERY**

Client environments are built with disaster recovery options should an outage occur, meaning it's easy to reroute calls to mobiles or alternative telephone lines.

### **FEATURE-RICH**

From easy sync ability and mobile twinning to in-built music on hold and voicemail to email settings, the range of features available enables your clients to manage their business communications effectively.

### **QUICK SETUP FOR USERS**

Clients can be set up in minutes in the self-service portal, with add-ons and changes made quickly and simply for each business. Plus, it's easy to scale and add new users with no disruption.

### **TRUSTED ENVIRONMENT**

With over 40 years of experience, the Mitel phone system is adopted by 15,000 business users in the UK already so they know it's trusted.

**FOR MORE INFORMATION ON HOSTED VOICE  
CALL TODAY ON 0333 332 0888**