

Job title:	Software Tester
Department:	Software Development
Reporting to:	Lead Software Developer
Direct reports:	None
Peers:	Software Testers, Software Developers
Location:	The role is based in our head office in Hessle near Hull

Role purpose

The purpose of the software tester is to uphold the quality of our software and customer experience through identifying and preventing defects from being introduced and ultimately that our software is fit for purpose.

Responsibilities & accountabilities

- Evaluate requirements / user stories for validity and feasibility
- Participating in planning ceremonies, backlog refinement sessions, estimation and daily stand-ups. Driving the QA domain from very early stages
- Producing comprehensive test plans / cases / regression packs manual and where possible automating
- Performing exploratory testing to establish any defects or bugs from unexpected use cases
- Articulating defects found in a clear and constructive way with documented steps to reproduce
- Be a subject matter expert in our products services and offerings and understand how they are important to our customers e.g. Cloud Market
- Participate in validating acceptance criteria through testing either directly or via other stakeholders, UAT teams, user groups, beta testers
- Be able to represent how features work back to stakeholders, communicating clearly to mixed audiences

Essential experience & skills

- Experience of analysing business requirements and translating them into concrete, repeatable test cases
- Experience of producing test documentation / artefacts and keeping them up to date
- Experience of working with both technical and non-technical stakeholders
- Experience of working using Agile development methodology
- Experience of testing and validating acceptance criteria
- Strong analytical skills

Desirable experience & skills

- Experience of producing and building automated test cases in a .NET environment
- Experience of ecommerce solutions and SaaS platforms in a technology first organisation
- Experience of Azure Dev Ops
- Experience of working with remote near shore teams

Personal attributes

- Hands on
- Attention to detail
- Passion for delivering quality software and driving excellence within the test domain
- Display an eagerness for change and continuous improvement
- Strong communication skills
- Ability to work as part of a team & collaboratively
- Flexible attitude and approach

Giacom values

- We are trusted experts in our field
- We pride ourselves on keeping things clear and simple
- We put our customers at the centre of everything we do
- We make Giacom a great place to work
- We are innovative and forward thinking